

Jemison Wholesale Door

Unfinished Mahogany Door Slab and Unit Warranty

Jemison's Unfinished Mahogany Door Slabs and Units are built with the highest quality materials by expert craftsman to ensure you receive the best door on the market. Jemison provides a 1 year limited warranty on all unfinished mahogany door slabs and units against a material defect when correctly installed and maintained. Glass is warranted for 5 years against any material obstruction of view caused by a defect in material and workmanship under normal circumstances. This warranty begins on the date of purchase and is void if the corresponding bill is outstanding.

The warranty is void if the builder/owner does not adhere to the following finishing instructions:

- Finish door slab/unit on all 5 sides (front, back, sides, and top) within 24 hours of delivery
- Initially varnish door with **4 coats of high quality marine grade polyurethane** (5 coats if in direct sunlight) and re-varnish each year
- In order to avoid warpage or excessive deterioration of the door, **do not use dark stains or paints** on the door surface exposed to direct sunlight.
- Door must be protected by adequate overhang: equal to or greater than $\frac{1}{2}$ the height of door

The following are not considered defects in material and workmanship and are not covered under this warranty:

- Damage caused beyond the control of Jemison Wholesale Door including but not limited to misuse, mishandling, and acts of nature.
- Damage caused by improper maintenance including yearly refinishing.
- Warp up to $\frac{1}{4}$ " in any plane of the door for any 6'8" tall door up to 36" wide.
- Any door that is wider than 3'0" and over 7'0" in height has no warranty against warp
- Glass breakage or glass damage for any reason.
- Natural variation in color, texture, or general surface appearance of wood.
- Freight to or from Jemison Wholesale Door or any refinishing or reinstallation cost for any warranted door

Claim Procedures and Remedies

All warranty claims must be emailed to pjemison@jemisonwholesaledoor.com within the warranty period. Upon validation by Jemison Wholesale Door of a warranty claim, at our discretion we will:

- Provide a replacement to the customer at no cost
- Refund the purchase price for the product
- Provide a replacement door at a discounted price